

Latin America BPO with a Robust Track Record





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The Company has a robust track record spanning over 15 years, this company has established itself as a stalwart in the Business Process Outsourcing (BPO) industry. They specialise in providing a comprehensive suite of outsourcing and nearshore services, with a particular emphasis on healthcare. Their expertise, however is not limited to this sector, they cater to a multitude of industries delivering tailored solutions that drive efficiency and foster growth.

Known for their commitment to quality and innovation, they are the go to partner for business seeking to optimise their operations and achieve competitive advantage.

Industries Served: Healthcare, Utilities, Financial Services, Insurance, Technology, Retail, Wireless, Collections, ISP, Travel, and E-Commerce.

Services Offered: Telemarketing & Sales, Customer Support, IT Support Services, Back Office Services, Phone Systems, Collections, Chat Services.

Geography: Offices are located in multiple countries in Latin America.

Headcount: Over 1200 FTEs

EBITDA: \$4,985,000

Revenue Forecast

2024: \$25,872,602.7

2025: \$29,269,591.04

Additional Information

Notably, their commitment to quality is underscored by multiple certifications like ISO, HIPAA, PCI, and Soc 2, which speak to their dedication to security and service excellence. As they continue to grow, their focus remains on providing high-quality, certified agents ready to support diverse client needs, making them a compelling partner for businesses looking to outsource their operations efficiently and effectively.

TARGET PRICE

\$35,000,000

GROSS REVENUE

\$25,872,602

EBITDA

\$4,985,000

BUSINESS TYPE

Call Center

COUNTRY

United States

BUSINESS ID

L#20240739

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