

AI-Led BPMS, IT Services & No-Code Software Platform



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This is an opportunity to acquire a growing India-based technology and business services company active in IT services, AI-led BPMS, enterprise application development, infrastructure support, and intelligent process transformation. The company positions itself as a provider of scalable, future-ready solutions that help enterprises automate, optimize, and modernize operations. Publicly presented service lines include Application Development, Managed Services, IT Infrastructure & Service Desk Management, and AI-enabled process management.

A key strength of the business is its productized innovation capability through Project X, an AI-powered no-code application builder designed to generate custom software from plain-language prompts, with built-in workflows, business intelligence capabilities, and API integrations. The company also offers AI agents that manage inbound calls, WhatsApp, email, and text interactions on a 24/7 basis, supporting customer engagement and lead qualification use cases.

The business is positioned at the intersection of digital transformation, automation, conversational AI, and managed enterprise services, creating a compelling platform for strategic buyers seeking a combination of recurring services capability and scalable software/IP potential.

Products & Services Overview

- IT Infrastructure & Service Desk Management
- Application Development & Services
- Smart Process Transformation (AI-Led BPMS)
- Project X No-Code Application Builder
- AI Conversation Agents for voice and digital channels

Investment Highlights

- Attractive positioning in IT services, AI automation, BPMS, and enterprise software enablement
- Combination of service revenue and product/IP capability through Project X and AI-driven automation offerings
- 24/7 multi-channel support and 9% uptime SLA-driven infrastructure and service desk operations
- Enterprise-focused solution suite spanning software development, managed services, process automation, and conversational AI
- Opportunity for a buyer to scale through cross-selling, operational leverage, and broader enterprise penetration
- Opportunity for full exit or strategic partner with majority purchase

TARGET PRICE

\$4,200,000

GROSS REVENUE

\$4,200,000

BUSINESS TYPE

Software & SAAS

FACILITIES

The company operates as a technology-enabled services and software platform with capabilities centered on enterprise support, digital transformation, and automation-led delivery. Public materials emphasize scalable service execution, AI integration, and enterprise workflow enablement.

COUNTRY

India

BUSINESS ID

L#20261021

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