

High-Growth BPO Call Center



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Established in 2021, this rapidly expanding Business Process Outsourcing (BPO) company delivers comprehensive services to a global client base, including the USA, UK, Australia, and New Zealand.

The company specializes in inbound/outbound call center services, back-office operations, automation, and AI-driven processes.

Performance and Projections

- 2024–2025 Revenue: \$3.74M
- 2024–2025 EBITDA: \$548K
- 2025–2026 Revenue Forecast: \$5.4M
- 2026–2027 Revenue Forecast: \$7M

Operational Highlights

- Seat Capacity: 520
- Current Staff: 307
- Robust organic lead generation driven by a top-ranking website.
- Diversified client portfolio spanning critical sectors such as recruitment, finance, travel, manufacturing, retail, and SaaS/cybersecurity.

Strategic Advantages

This acquisition presents a compelling opportunity due to several key differentiators:

- High Scalability: Leveraging existing infrastructure to support continued growth.
- Global Reach & Enduring Relationships: Secured by a portfolio of global contracts and long-term client engagements.
- Advanced Technological Integration: Operational efficiency enhanced through integrated AI and automation solutions.
- Regulatory Compliance & Future Readiness: Operations are fully GDPR-compliant, ensuring a secure and future-proof business model.

Fee Notice: A 5% Buy Side Fee will be applicable upon the successful close of the transaction.

TARGET PRICE

\$5,000,000

GROSS REVENUE

\$3,740,000

EBITDA

\$0

BUSINESS TYPE

Call Center

COUNTRY

Philippines

BUSINESS ID

L#20250989

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