

Leading Provider of BPO Services



MERGERSCORP

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The company is a leading provider of BPO services, offering tailored solutions to enhance operational efficiency across various industries. With a strong presence in multiple countries and a focus on flexibility, the company delivers innovative outsourcing strategies and advanced technological solutions to address specific operational challenges faced by its clients. The company has recently launched a pilot program for collections contracts in Austin, reflecting its dedication to expanding service capabilities. Its operational model combines onshore, offshore, and hybrid delivery options, providing clients with flexible customised outsourcing solutions. This adaptability paired with 24/7 global support positions the company as a reliable and scalable partner for businesses aiming to enhance efficiency. With a strong emphasis on operational excellence and advanced technologies like its proprietary Image Processing Engine, the company has built a solid reputation across multiple industries, such as the collections pilot, underscore its commitment to evolving alongside market demands and delivering tailored solutions to its clients.

Industries Served:

Education, Telecommunications, Oil and Gas, Tolling, First-party Collections

Services Offered:

- Business Process Outsourcing (BPO)
- Operational Efficiency Solutions
- Image Processing Engine (IPE)
- 24/7 Global Services
- Customized Outsourcing Scenarios

Geography: HQ in the US with offices in Asia

Headcount: 1,100 employees across the US and Philippines.

Revenue: \$17 million annually

EBITDA: 18% of revenue

Revenue Forecast:2025 – \$20 M

TARGET PRICE

\$30,000,000

GROSS REVENUE

\$17,000,000

EBITDA

\$3,060,000

BUSINESS TYPE

Call Center

COUNTRY

United States

BUSINESS ID

L#20250904

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