

Fully Virtual Operational Call Center BPO Company





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This 100% virtual business process outsourcing (BPO) company specializes in delivering high-quality virtual assistant services to businesses across a range of industries. With a team of experienced and dedicated professionals, the company offers innovative, customized solutions that enhance operational efficiency, reduce costs, and support business growth. Operating with a lean and flexible structure, the company focuses on achieving exceptional results through its fully virtual workforce model.

What sets this company apart in the virtual assistant industry is its fully virtual workforce model, which allows it to provide cost-effective and scalable solutions tailored to the unique needs of clients worldwide. At least 50% of its operations are phone-related, with a significant portion dedicated to sales and client support. The company is managed by a small, hands-on leadership team that maintains direct relationships with key clients, ensuring personalized service and attention to detail. The administrative hub is located in Arlington, Tennessee, overseeing operations.

With a strong commitment to flexibility, innovation, and operational excellence, the company consistently meets the evolving needs of its clients, offering reliable, high-quality virtual support solutions. It is well-positioned for sustained growth and success in the virtual outsourcing market.

Industries

Professional Services, Small and Medium Enterprises (SMEs), eCommerce, Real Estate, Technology

Services

- Virtual assistant services
- Customer service and support
- Back-office operations
- Sales support
- Omni-channel engagement (voice, chat, email)

Geography

Headquartered in the United States with VAs located in the Philippines, the company operates entirely virtually, allowing it to provide services to clients globally without the constraints of physical office locations.

Headcount

Virtual Assistants: 84

Revenue

2023: \$1.3 Million

2024: \$1.3 Million

Revenue Forecast

2025: \$1.3 Million

GROSS REVENUE

\$1,300,000

BUSINESS TYPE

Call Center

COUNTRY

United States

BUSINESS ID

L#20250861

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