

Leading BPO Call Center Provider of Virtual Assistant Services





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This company is a leading provider of virtual assistant services, specializing in administrative support for legal, medical, behavioral health, and executive clients. Established in 1997, it operates entirely remotely, utilizing a fully virtual workforce to deliver efficient, customized solutions. With a strong focus on compliance, security, and personalized service, the company has earned a solid reputation as a trusted partner for professionals seeking secure, reliable virtual assistance. Dedicated to adapting to client needs, it consistently upholds high standards of service and operational excellence.

The company's reputation has been built on delivering top-notch virtual assistant services without relying on paid advertising or a sales team. All leads are generated organically through its website, highlighting the company's robust online presence and credibility. Approximately 45% of its operations involve phone-related tasks, with the remainder focused on email and administrative functions. The company does not engage in sales-driven campaigns, ensuring its resources are fully committed to providing exceptional support to its clients.

Security and compliance are key priorities, with all operations carried out using secure, HIPAA-compliant software. Client relationships are personally managed by the leadership team, ensuring a hands-on approach to service delivery. With a clear vision for the future, the company is poised for growth, committed to expanding its offerings and client base while maintaining its dedication to quality and innovation.

Industries Served:

Legal, Medical, Behavioral Health, Counseling Therapy, Executive Support

Services Offered:

- Virtual administrative support
- Phone and email-based client communication
- HIPAA-compliant medical and legal assistance
- Back-office operations
- Executive support services

Geography:

Fully remote operations with a mailing address in the US.

Headcount:

25 Virtual Assistants

Revenue:

2024 Revenue: \$450,083

Revenue Forecast:

2025: \$550,000

2026: \$700,000

BUSINESS TYPE

Call Center

COUNTRY

United States

BUSINESS ID

L#20250859

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