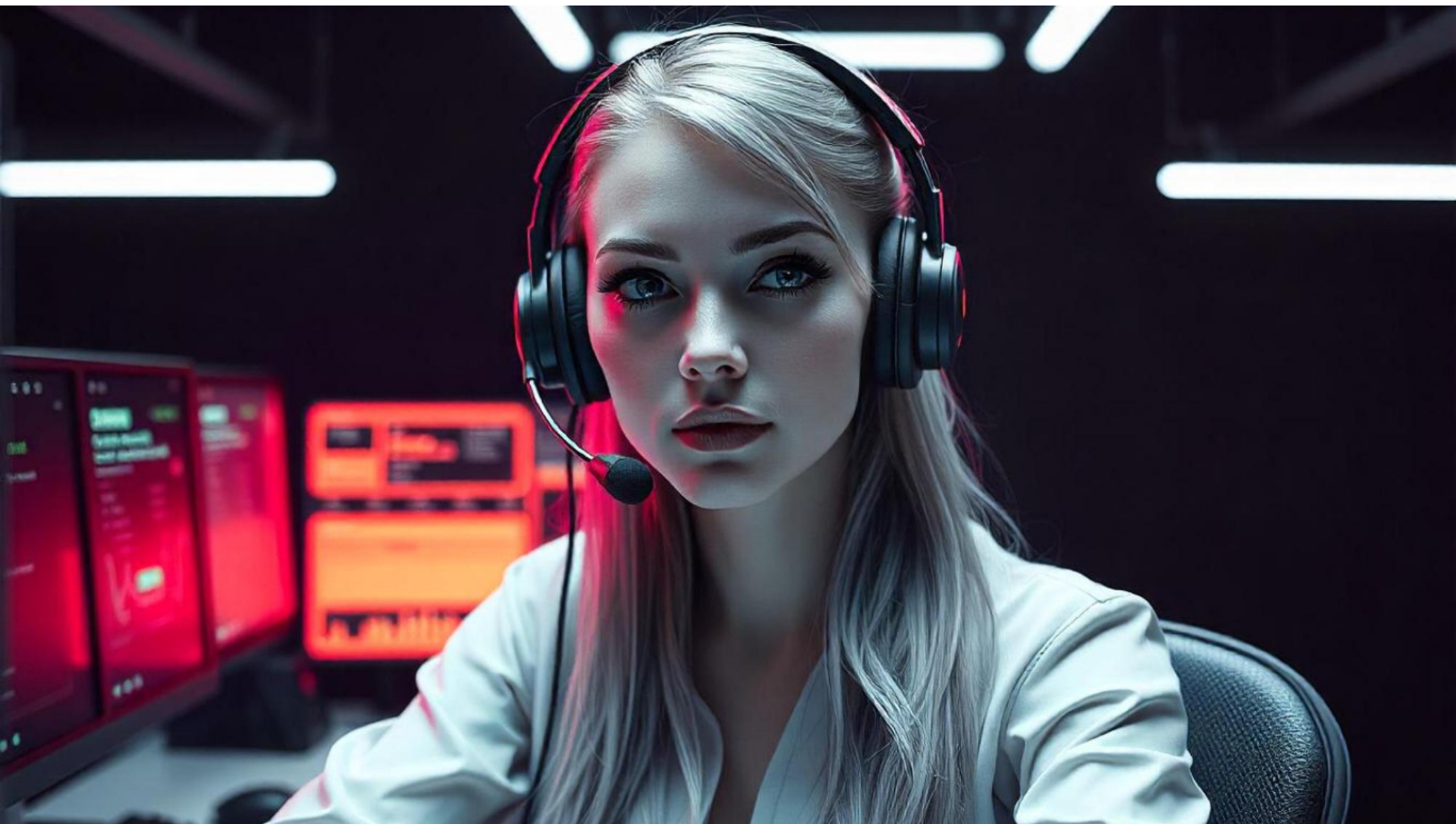


Leading BPO Business



MERGERSCORP

Leading BPO Business

The company is a leading Business Process Outsourcing provider with over 13 years of experience and is a prominent player in the BPO industry. The company offers a wide array of services to clients across various sectors. Its global footprint, skilled workforce, technological prowess, and client-centric approach position it for continued success in the dynamic and evolving BPO landscape.

Key Information

Industries Served: Fintech, Food Delivery, Micromobility, E-commerce, Healthcare, Telecommunications, Retail, Travel, Automotive.

Services Offered: Customer Service, Inbound/Outbound, Back Office, Smart Sourcing, Automation.

Geography: Five Offices in Europe

Headcount: 900 FTEs

Revenue: Annual Revenue of \$10.6M

EBITDA: \$2.8M

Revenue Forecast:

2024: \$15M

2025: \$16M

2026: \$18M

Additional Information:

The company collaborates with industry leaders like Deloitte for SSOC, 2 compliance and AV55 for strategy and continuous improvement. The company leverages cutting-edge technologies, including UiPath, Blie Prism, Microsoft Azure, AUS, and Google Cloud, to deliver efficient and innovative solutions. The company is committed to building long term relationships with clients by providing customise solutions, that meet their specific needs and goals.

TARGET PRICE

\$16,800,000

GROSS REVENUE

\$10,600,000

EBITDA

\$2,800,000

BUSINESS TYPE

Call Center

COUNTRY

United Kingdom

BUSINESS ID

L#20240735

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